



Bibli-motional Experience

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This is an emotional map of my experience of going to the library on Wednesday November 14th. The purpose was to try to figure out why I do not usually go to the library to study.

Anticipate

Enter

Engage

Exit

Reflect

Favourable Experiences

Unfavourable Experiences

Bus

Walk in

Set up

On task for one hour

Study

Bus

Deciding to walk to library

Cubicle with power outlet

Music

Quiet environment

Break

On task for two hours

A lot of work done

Bus schedule

Unpack

Pack up

Where to sit

Repack

Losing concentration

Lost time commuting

What to pack

Cubicle too small

Can't leave cubicle

Cold outside

Losing momentum

What to wear

No cell reception

Study

Long coffee line

Getting warm

Might lose motivation to work when home

Home

Granola bar crunch

Pack up

Touchpoints

Below is an elaboration on the various emotional touch points seen above.

Anticipate

Home

I figured out at what times the bus passes and plan my time accordingly to not miss it.

I decided what I wanted to work on in the library and make sure I bring all the things I might need. I had to double check I packed all my notes, make sure my iPad was charged, and bring with me granola bars in case I get hungry. Then I had to pack extra study material in case I finished or got tired working on the first.

I checked the weather app to see how cold it was outside and what kind of jacket I should bring. Then I realized that the library might be cold or warmer than outside. So I had to wear something that wasn't going to make me too warm or get too cold and that was comfortable.

Bus

On the bus ride to campus, I decided to walk to the library when I got to the bus station since it was really nice out.

Enter

Walk-in

As soon as I got to the library, I was confused as to where to sit. I wanted to sit somewhere quiet and secluded (not in the open space area) and that had electrical outlets. I did not want to hog an entire table for myself.

Cubicle with power outlet

Eventually, I found a cubicle type desk with a power outlet. I thought this would be a good study station.

Engage

Set up

I unpacked all the things I needed from my bag including my laptop, notes, notebooks, and headphones and set up my study station.

After unpacking and setting up all that I needed, I realized that the cubicle was too small to have all my notes laid out. However, I did not want to repack everything and find another place. This was frustrating.

I decided to listen to music, which puts me in a good study mood.

I realized that I had no cell reception at all. This was a bit frustrating because I was expecting a call from my parents and I know that they would worry if they cannot get a hold of me.

Study

I was really happy that the environment around me was quiet and conducive to studying. There was no loud talking to distract me.

I wanted coffee but realized that I cannot just leave all my belongings on my table and leave for a bit. This was an inconvenience. So I decided that I'll take a break, pack up all my electronics in my bag, and take it with me to go grab coffee.

At this point, I've been on task for an hour. The library environment is seemingly making less likely to procrastinate and waist time on non-study related websites.

Break

I wanted to take a break, so I packed my laptop, iPad, and headphones in my bag and took it with me to go make a phone call and grab coffee. This was a slight nuisance.

I stepped outside to make a phone call and I had forgotten to get with jacket with me. The temperature outside is much colder than in the library.

I spent almost 10 minutes in line to grab a coffee.

After I got back to my station, I decided to eat my granola bar. It was too crunchy and made me self-conscious about being in such a quiet environment.

Study

After coffee and food, I've been on task doing my work for two hours.

After the two-hour mark, I start to lose concentration and get too warm.

I decide to leave and try to continue my work at home. I am getting antsy sitting in the library.

Exit

Pack up

I pack up all my stuff and double check that I did not leave anything behind.

After being in the library for more than 3 hours, I had started to lose momentum and decided to go home.

Reflection

Bus

On the bus ride home, I realize that I did a lot of work at the library and I am pleased with my progress.

However, commuting to and from campus and walk to and from the library was a time consuming process. Also, if it is snowing or raining, I would not want to head out to the library to study.

When I get back home, I most probably will not feel like studying and would have wished that I took a long break at the library and then continued to work.